FEEDBACK FORM

WATERCARE ANNUAL REPORT 2009

Watercare values your feedback and is committed to continuous improvement. We encourage you to let us know what you think of our annual report by completing this feedback form.

HOW DO YOU RATE OUR ANNUAL REPORT, BASED ON THE FOLLOWING CRITERIA (TICK YOUR CHOICES)	POOR	ACCEPTABLE	GOOD	OUTSTANDING
Range of issues covered				
Depth of information provided				
Clarity of diagrams/graphs/tables etc				
Appropriate use of language (writing style)				
Design and layout				

I AM INTERESTED IN WATERCARE'S ANNUAL REPORT AS A... (TICK ALL THAT APPLY)	
Key stakeholder	
Employee	
Industry peer	
Supplier	
Government representative	
Resident of the Auckland Region	
Other (please specify)	

WHICH THREE SECTIONS DID YOU FIND MOST INTERESTING PLEASE INDICATE AS FOLLOWS: 1 = MOST INTERESTING, 2 = SECOND MOST INTERESTING, 3 = THIRD MOST INTERESTING	
Front section summary (pages 1-2)	
Chairman and Acting Chief Executive's report (pages 8-11)	
Governance and verification statements (pages 16-19)	
Sustainability policies (pages 20-58)	
Financial report (pages 61-99)	
Supplementary material (online)	
Other (please specify)	

DO YOU HAVE ANY FURTHER COMMENTS AND/OR SUGGESTIONS

Please send this form the communications department via fax: (09) 539 7334 or post: Communications Department, Watercare Services Ltd, Private Bay 92 521, Wellesly Street, Auckland 1141. Alternatively, you can email your feedback to communications@water.co.nz.